Genuine people. Genuine care.



Our Mission

At **Extended Stay America,** our mission is to care for people who are building a better future for themselves and their families, just like you. This genuine goodness is demonstrated by our commitment to ensuring every associate feels valued, respected and celebrated, in a friendly, supportive, fun environment.

We pride ourselves in listening to associates, acting on their ideas, and recognizing and rewarding a job well done. An incredibly successful company that is highly recommended by its associates, ESA is known for providing even stronger growth opportunities and a culture that values a healthy work-life balance.

ESA Management, LLC ("ESA") employs approximately 7,500 associates that support our hotels and its guests.

All our ESA associates play a role in creating and maintaining an inclusive and supportive culture in the workplace. Together, we can be intentional in removing the barriers of separation to foster a diverse, equitable and inclusive work environment, respecting those with diverse backgrounds and perspectives. We encourage our associates to go above and beyond to show respect for each other. Based on feedback from our associates, we have invested in resources designed to increase opportunities for our associates to learn about the company, provide feedback, connect with each other, and share personal experiences.









Benefits

At ESA, benefits play a vital role in developing and maintaining a high level of associate satisfaction. Some of our Benefit Plans include:

Employee Assistance
Program*
Life/Accidental Death
and Dismemberment
(AD&D)
Long and Short Term
Disability
401(k) Plan with
employer match*
MyNights Program
-up to 7 free hotel
room nights and
additional 30 nights
with a 30% discount

*indicated Part-Time eligible benefits



Associate Discounts and Rewards

As an employee of ESA you can sign up to be a part of our Extended Perks rewards program. You will receive access to discounts and coupons at over 150,000 retailers and shops. Find deals specifically in your area when you download and create a profile on the Extended Perks app.



Training and Development

A career with ESA begins with on-the-job training combined with specific job-related classes. These classes are designed to provide the skills and knowledge needed for a successful career with ESA, even if you haven't performed the job before. Our "hands-on" training approach will prepare you for the daily challenges you will face. Throughout your career with ESA, we will continue to provide ongoing training and development opportunities to keep you abreast of the latest industry trends.

Advancement Opportunities

We strive to find and hire only the best, to offer the opportunity for teamwork and leadership development in a fast-paced environment, and to prepare our associates to move up within the organization. Our management team is comprised of a large number of leaders who were recognized and promoted into leadership positions of greater responsibility.

Military

ESA appreciates the service, skills, and experiences of its military servicemembers and veterans. We welcome opportunities to hire and support military members, veterans, and their spouses. We recognize and value their strengths and perspectives as those skills are applied to a civilian workplace. In addition to employing military veterans and reservists at our hotels and hotel support center, ESA is proud to welcome active military and veterans as guests at its properties across the country each year. Come explore the possibilities of the future at ESA.



Positions Available

Guest Services Representative Part Time / Full Time

Our Guest Services Representatives provide the highest possible level of customer service to ensure guest satisfaction.

Housekeeping Part Time / Full Time

Our Housekeeping staff maintains the highest standards of cleanliness for each Extended Stay America room.

Night Guest Laundry Part Time / Full Time

(Typically 11:00 pm – 7:00 am) Our Night Guest Laundry Attendants guarantee the highest possible level of guest satisfaction and hotel cleanliness.

Maintenance Technician Full Time

Our Maintenance Engineers are responsible for preventive and corrective maintenance activities to support guest satisfaction and efficiency at our locations.

Assistant General Manager Full Time

Our Assistant General Managers support the General Manager to sustain the efficient and profitable operation of our hotels.

General Manager Full Time (one hotel)

Our General Managers oversee, direct and manage property operations of a single hotel to facilitate prime performance and continual improvement.

Multi-Unit General Manager (multiple hotels) Full Time

Our multi-unit General Managers oversee, direct and manage property operations of several hotels to facilitate prime performance and continual improvement.

District Manager Full Time

The District Manager drives the overall coordinated success of the [8 to 12] hotels in a district.

Corporate Part Time / Full Time

Our associates enjoy unparalleled opportunities to grow professionally while working with a pioneer of the hospitality industry. Exciting corporate career options are available in Sales, Human Resources, Marketing, IT and Finance.

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To learn more, visit esa.com/careers